

S:E's privacy policy covers the collection and use of personal information that may be collected by System ERROR anytime you interact with System ERROR, such as when you visit our website, when you purchase S:E products and services, or when you call our sales or support associates. Please take a moment to read the following to learn more about our information practices, including what type of information is gathered, how the information is used and for what purposes, to whom we disclose the information, and how we safeguard your personal information. Your privacy is a priority at System ERROR, and we go to great lengths to protect it.

When we disclose your information

S:E takes your privacy very seriously. Be assured that S:E does not sell or rent your contact information to other marketers. To help us provide superior service, your personal information may be shared with legal entities within the S:E group globally who will safeguard it in accordance with S:E's privacy policy. There are also times when it may be advantageous for S:E to make certain personal information about you available to companies that S:E has a strategic relationship with or that perform work for S:E to provide products and services to you on our behalf. These companies may help us process information, extend credit, fulfill customer orders, deliver products to you, manage and enhance customer data, provide customer service, assess your interest in our products and services, or conduct customer research or satisfaction surveys. These companies are also obligated to protect your personal information in accordance with S:E's policies. Without such information being made available, it would be difficult for you to purchase products, have products delivered to you, receive customer service, provide us feedback to improve our products and services, or access certain services, offers, and content on the S:E website.

At times we may be required by law or litigation to disclose your personal information. We may also disclose information about you if we determine that for national security, law enforcement, or other issues of public importance, disclosure is necessary.

How we protect your personal information

S:E takes precautions — including administrative, technical, and physical measures — to safeguard your personal information against loss, theft, and misuse, as well as unauthorized access, disclosure, alteration, and destruction.

You can help us by also taking precautions to protect your personal data when you are on the Internet. Change your passwords often using a combination of letters and numbers, and make sure you use a secure web browser like Safari.

Integrity of your personal information

S:E has safeguards in place to keep your personal information accurate, complete, and up to date for the purposes for which it is used. Naturally, you always have the right to access and correct the personal information you have provided. And you can request a copy of your personal information, your product registration history, and your interactions with our sales and support agents by contacting us at the email address below.

Cookies and other technologies

As is standard practice on many corporate websites, S:E's website uses "cookies" and other technologies to help us understand which parts of our websites are the most popular, where our visitors are going, and how much time they spend there. We use cookies and other technologies to study traffic patterns on our website, to make it even more rewarding as well as to study the effectiveness of our customer communications. And we use cookies to customize your experience and provide greater convenience each time you interact with us.

We use this information, which does not identify individual users, to analyze trends, to administer the site, to track users' movements around the site and to gather demographic information about our user base as a whole. S:E will not use the information collected to market directly to that person.

Our companywide commitment to your privacy

As we said, S:E Takes protecting your privacy very seriously. To make sure your personal information is secure, we communicate these guidelines to s:e employees and strictly enforce privacy safeguards within the company. In addition, S:E supports industry initiatives — such as the [Online Privacy Alliance](#) and TRUSTe — to preserve privacy rights on the Internet and in all aspects of electronic commerce. And we do not knowingly solicit personal information from minors or send them requests for personal information.

S:e abides by the safe harbor framework set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information collected from the European Union. You'll find more information about the U.S. Department of Commerce [Safe Harbor Program](#). Note that personal information regarding individuals who reside in the EU is jointly controlled by S:E Computer International in Cork, Ireland, and by S:E Computer Limited in Uxbridge, United Kingdom.

S:E's website has links to the sites of other companies. S:E is not responsible for their privacy practices. We encourage you to learn about the privacy policies of those companies.